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Foreword

The rise of online property rental in an increasingly competitive sharing economy has had a significant impact on the adoption of Internet-connected smart locks. Packed with features that allow landlords to issue and revoke access by electronically sharing a token or PIN code during booking, smart locks have managed to eliminate the need to meet strangers or use key drops.

Unlike most IoT devices, smart locks create physical security boundaries, and products from top lock companies are preferred to generic brands. But do the devices made by lock companies that made history in the evolution of the modern lock live up to their digital promise?

This article – part of a series developed in partnership with PCMag – aims to shed light on the security of the world's best-sellers in the IoT space. PCMag asked the research team at Bitdefender to look at several popular devices, including the August Smart Lock and ConnectWi-Fi Bridge. More information is available in the article published on our partner's website.

| Vulnerabilities at a glance

The Bitdefender IoT Vulnerability Research Team discovered that the device talks with the configuration application on the smartphone in an encrypted manner, but the encryption key is hardcoded into the app. This allows a potential attacker within range to eavesdrop on the traffic and intercept the Wi-Fi password.

This vulnerability is similar to the one identified in the Ring Video Doorbell Pro.

Disclosure timeline

- Dec 09, 2019: Initial contact with the affected vendor. PGP keys are exchanged
- Dec 10, 2019: Vendor receives a copy of the report in advance
- Dec 18, 2019: Information is sent once again to affected vendor
- Dec 18, 2019: Vulnerability confirmed
- Dec 18, 2019: Bitdefender reserves <u>CVE-2019-17098</u>
- May 11, 2020: Vendor requests coordinated pubic disclosure to be scheduled in early June 2020
- Jan 16, 2020: Bitdefender requests an update
- Jul 02, 2020: Bitdefender requests another update in preparation of public disclosure
- Aug 6, 2020: As we have not heard back from the vendor, the report becomes public



Cloud – device communication

The August Smart Lock Pro cannot connect directly to the internet, as it lacks the necessary hardware to connect to a wireless or wired network. Instead, it uses the August Connect Wi-Fi Bridge as a gateway and talks to it via BLE. The bridge connects to the local wireless network and acts as a relay, making it possible for the user to remotely control the lock over the internet. Every request between the bridge and the servers is encrypted with TLS and cannot be intercepted or modified due to certificate pinning.

Local network

The lock communicates with the August Home app through BLE, when the smartphone is near. Otherwise, the connection gets passed through the bridge and via the internet.

Initial device configuration

The August Smart Lock is paired to the smartphone and always communicates through BLE when nearby. August Connect talks to the local wireless network and is configured to work only if the user has a lock registered to their account.

To receive the required credentials, the bridge creates an open access point that the mobile phone would connect to. The app will then use the API provided by the device to require additional information and send the local network credentials. However, this approach has some flaws, as detailed in [1].

Smartphone app - cloud communication

a. Account management

The user is required to register their own August Home account. The app also uses two-factor authentication to log users in. Each device is then linked to the user's account.

b. Device access control

Only the owner can fully control the lock, either from the internet or in proximity. Other users need permission from the owner, who has the option to give full or limited access.

[1] Wireless network credentials leak

As stated above, when configuring the August Connect, the device acts as an access point that the smartphone connects to. This access point is open, so communication between the device and the smartphone is not encrypted and can be sniffed. In an attempt to mitigate this, the app will encrypt the payload containing the local wireless network credentials before sending it to the device.

```
public static String m8835a(AugDeviceType augDeviceType) {
   int i = C2586a.f10360a[augDeviceType.ordinal()];
   if (i == 1) {
      return AugustUtils.zzy(DeviceConstants.CONNECT_SETUP_HEX_KEY);
   }
   if (i != 2) {
      return "NO_KEY";
   }
   return AugustUtils.zzy(DeviceConstants.DOORBELL_SETUP_HEX_KEY);
}
```



The encryption scheme used is AES/CBC with the encryption key hardcoded in the smartphone app, although obfuscated using ROT13. To get the encryption key, the app verifies the device type and will pull a constant string based on this.

```
1 package com.august.luna.constants;
3 public class DeviceConstants {
      public static final String BRIDGE MODEL CONNECT = "august-connect";
      public static final String BRIDGE_MODEL_DOORBELL = "august-doorbell";
5
      public static final String CONNECT_IDENTIFIER = "August Connect";
6
      public static final String CONNECT_SETUP_HEX_KEY = "675q30q06rp68po5r9os5q7n794sr51r";
7
      public static final String DOORBELL_IDENTIFIER = "August Doorbell Cam";
8
      public static final String DOORBELL_SETUP_HEX_KEY = "ns3rs70pp53n6o5r2889n33149os2q31";
9
10
      public static final String EXTRAS_DEVICE_TYPE = "DeviceType";
11 }
```

The key is then deobfuscated by applying ROT13:

```
public static String zzy(String str) {
    int i;
    if (str == null) {
        return null;
    }
    StringBuilder sb = new StringBuilder(str.length()):
    for (int i2 = 0; i2 < str.length(); i2++) {</pre>
        char charAt = str.charAt(i2);
        if ((charAt < 'a' || charAt > 'm') && (charAt < 'A' || charAt > 'M')) {
            if ((charAt >= 'n' && charAt <= 'z') || (charAt >= 'N' && charAt <= 'Z')) {
                i = charAt - 13;
            sb.append(charAt);
        } else {
            i = charAt + 13;
        charAt = (char) i;
        sb.append(charAt);
    }
    return sb.toString();
}
```

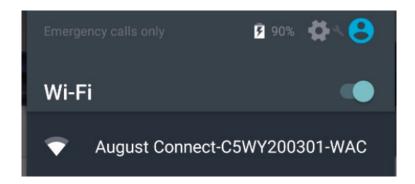
The resulting key will be used to encrypt the payload and send it to the device:

```
POST /secure/network HTTP/1.1
Content-Type: application/octet-stream
Content-Length: 112
Host: 192.168.10.1
Connection: Keep-Alive
Accept-Encoding: gzip
User-Agent: okhttp/3.14.0

x.....>.S.^..T...oh...'.6...).8.=.E...
....J......6.z.F..6.
...$...t|.v..Wa...5.PG.
n...z.S..@<K...jxHTTP/1.1 200 OK
Connection: close
Content-Type: application/json
Content-Length: 14

{"success": 0}
```

However, because the wireless network is open, anybody can sniff this interaction and grab the encrypted payload. Then, using the same key hardcoded in the smartphone app, they can decrypt and get the credentials.





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Bitdefender is a proud technology alliance partner to major virtualization vendors, directly contributing to the development of secure ecosystems with VMware, Nutanix, Citrix, Linux Foundation, Microsoft, AWS, and Pivotal.

Through its leading forensics team, Bitdefender is also actively engaged in countering international cybercrime together with major law enforcement agencies such as FBI and Europol, in initiatives such as NoMoreRansom and TechAccord, as well as the takedown of black markets such as Hansa. Starting in 2019, Bitdefender is also a proudly appointed CVE Numbering Authority in MITRE Partnership.

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