

Professional Services - Provisioning Pack

Expert Guidance Ensuring a Smooth and Seamless Onboarding Experience

To establish the efficient protection of your IT infrastructure, you need to implement and configure your products according to best practices and your unique security requirements. Bitdefender experts will help you install and configure your GravityZone security solution, ensuring optimal protection and performance of your business applications.

Get a security solution kick-start with basic policy setup, user setup, and sample endpoints deployment and basic integrations, allowing you to run your business without any downtime or interruption.

Bitdefender experts will:

- *Deploy* GravityZone on your infrastructure
- *Setup* user management and credentials
- *Validate* GravityZone product installation on your infrastructure for the in-scope deployment

At-a-Glance

Bitdefender's ideal services solution for all organizations looking for an experienced team of security solution engineers who will plan, design and install Bitdefender products and solutions.

Key Benefits

- **Reduce Risks and Costs:** Avoid serious mistakes that can reduce your company's protection, negatively impact productivity, or cause downtime costs.
- **Maximize ROI:** Extract maximum benefit from your Bitdefender GravityZone solutions, minimizing operational costs and complexity.
- **Optimize Security:** We ensure that you operate according to industry's best-practices and tune your GravityZone security solution to optimally respond to advanced threats.

"The vendors that blend product and service offerings and invest in BOTH will deliver better outcomes than those that stay siloed or depend on partners"

Jeff Pollard and Allie Mellen, "Five Reasons To Buy A Service Before A Product" Forrester Blog, August 2022

This Service Is Available For Small And Midsize Organizations

Deploying Bitdefender protection to multiple customer sites quickly can be a challenge, especially for small, growing businesses and fast provisioning and easy onboarding processes are crucial for both you and your customers.

Professional Services Provisioning Pack	Recommended Packages	Configured policies	User management	Availability	Delivery Language	Products coverage	Service delivered by
<p>Small to growing businesses</p> <p>This service ensures that the customers operating our GravityZone solution are using the right settings, and making the best use of the Bitdefender centralized management console. Involves the transition to Bitdefender GravityZone including planning, deployment, and installation assistance.</p>	8 hours up to 250 EPS	3	YES	EMEA, US	English	Bitdefender Business Portfolio* Core + Add-Ons	Bitdefender
	4 hours up to 50 EPS						
	2 hours up to 10 EPS						

* EPS- Endpoints

* Billed per service delivery

* Hours can be split over a number of days dependent on end-user compliance with documentation requirements and competitor's removal process



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Bitdefender is a cybersecurity leader delivering best-in-class threat prevention, detection, and response solutions worldwide. Guardian over millions of consumer, business, and government environments, Bitdefender is one of the industry's most trusted experts for eliminating threats, protecting privacy and data, and enabling cyber resilience. With deep investments in research and development, Bitdefender Labs discovers over 400 new threats each minute and validates around 40 billion daily threat queries. The company has pioneered breakthrough innovations in antimalware, IoT security, behavioral analytics, and artificial intelligence, and its technology is licensed by more than 150 of the world's most recognized technology brands. Launched in 2001, Bitdefender has customers in 170+ countries with offices around the world.

For more information, visit <https://www.bitdefender.com>.

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