

# Bitdefender Managed Detection and Response PLUS (MDR+SOC)

Your organization's most important assets may be for sale on the dark web.

Bitdefender MDR PLUS service gives you all the protections of MDR and adds the most comprehensive dark web detection and response available. Our Intelligence Analysts continuously monitor the dark web to protect your vital data. Unlike other MDR services, we also gather extensive information about your organization, including your business, users, and known threats, to model and monitor your specific threat landscape.

Bitdefender MDR PLUS includes:

- ↳ **All the benefits of Bitdefender MDR included**
- ↳ **24x7 Security Account Manager** – Dedicated SAM is your single point-of-contact, there to address your questions or concerns and provide a quarterly business review (QBR).
- ↳ **Professional Service On-boarding** – Professional services team provides detailed support and guidance to quickly and accurately on-board your organization onto the service
- ↳ **Global Threat Intelligence Feeds & Analysis** – Cyber Intelligence Fusion Cell (CIFIC) utilizes the threat intelligence lifecycle to research cyber threats, geopolitical activity, and industry-specific data trends and then apply this knowledge to your organization.
- ↳ **Dark Web Monitoring** – Continuously monitor the dark web to detect leaked or stolen organizational data, including domains, credentials, intellectual property (IP), brand references and typo-squatting, technology stack, and industry and geography concerns.
- ↳ **Security Baselining and Tailored Threat Modeling** – Collect and process information about your organization, including your business, users, and known threats, to model and monitor your specific threat landscape. .
- ↳ **Brand and IP Protection** – Continuously monitor your most valuable assets to detect and notify you of what is being shared or sold on the dark web.
- ↳ **High Priority Target Monitoring** – Continuously monitor high-value employees for information that may have been stolen or leaked.
- ↳ **Comprehensive reporting** – intelligence hunts, Quicklooks (dark web report), Tippers (industry-specific research and recommendations), and Requests for Information (customer requested)
- ↳ **Cybersecurity Breach Warranty** – MDR customers are covered up to \$1,000,000 in the event of a security incident.

## At-a-Glance

Your organization's most important assets may be for sale on the dark web. Bitdefender Managed Detection and Response PLUS gives you all the protections of Bitdefender MDR and then seamlessly integrates comprehensive dark web detection, response and more into your service. A specialized Cyber Intelligence Fusion Cell (CIFIC) unit gathers, synthesizes, and analyzes global intelligence data to provide complete protection outside your environment. A dedicated Security Account Manager (SAM) and Professional Services onboarding provide additional, personalized service.

## Key Benefits

- ↳ **Customer context and support** – Because every environment is different, we undertake a comprehensive onboarding and continuous knowledge gathering process to understand your organization and then define and monitor a security baseline based on your unique profile.
- ↳ **Quick, decisive response** – Our security analysts quickly assess security incidents and take decisive actions to contain and mitigate threats, leveraging a comprehensive array of pre-approved actions. Add to that complete coverage of the dark web and you have the most comprehensive detection and response available, both inside your environment and out.
- ↳ **Best-in-class security platform** – Bitdefender MDR service includes our industry-leading security platform, consistently placing #1 in independent tests by MITRE, AV TEST, and AV Comparatives. Moreover, Bitdefender owns the platform, giving our customers one security technology stack to consolidate on.

Service Component	Bitdefender MDR	Bitdefender MDR PLUS
Industry leading security platform	✓	✓
24x7 SOC	✓	✓
Pre-approved Actions (PAAs)	✓	✓
Threat Hunting	✓	✓
Expert Recommendations	✓	✓
Incident Root Cause & Impact Analysis	✓	✓
MDR Portal & Reporting	✓	✓
Professional Services On-boarding	✓	✓
Cybersecurity Breach Warranty	✓	✓
24x7 Security Account Manager (Customer Success)		✓
Global Threat Intelligence Feeds and Analysis		✓
Dark Web Monitoring		✓
Security Baselineing and Tailored Threat Modeling		✓
Brand & IP Protection		✓
High Priority Target Monitoring		✓
XDR Sensors	Add-ons	Add-ons

*“The Bitdefender MDR team has been responsive, knowledgeable, and successful at protecting our valuable data. Our number one priority is providing top patient care and Bitdefender has been successful in supporting that at every turn.”*

Mostafa Mabrouk, Corporate Information Security Manager, Magrabi Hospitals and Centers